

## WARRANTY AND SHELF LIFE FOR ALWAYS ON TARGET<sup>®</sup> PRODUCTS

### 9 mm CQT<sup>®</sup>



**Warranty:** 9 mm CQT<sup>®</sup> target practice training cartridges are guaranteed to meet manufacturer's performance specifications for **12 months** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F).

**Shelf Life:** 9 mm CQT<sup>®</sup> target practice training cartridges have a shelf life of **5 years** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F). 9 mm CQT<sup>®</sup> target practice cartridges **may** exhibit reduced performance depending on storage conditions; however, they remain **suitable** for intended use throughout their shelf life.

### 5.56 mm CQT<sup>®</sup>



**Warranty:** 5.56 mm CQT<sup>®</sup> target practice training cartridges are guaranteed to meet manufacturer's performance specifications for **12 months** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F).

**Shelf Life:** 5.56 mm CQT<sup>®</sup> target practice training cartridges have a shelf life of **5 years** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F). 5.56 mm CQT<sup>®</sup> target practice cartridges **may** exhibit reduced performance depending on storage conditions; however, they remain **suitable** for intended use throughout their shelf life.

#### **Note:**

- 1- All Simunition<sup>®</sup> CQT<sup>®</sup> training cartridges are designed and intended for use only in weapons that have been converted with a Simunition<sup>®</sup> conversion kit, any other use will void the warranty.
- 2- All Simunition<sup>®</sup> CQT<sup>®</sup> training cartridges are lethal and must be used for target practice only.

### 9 mm GREENSHIELD<sup>®</sup> (FRANGIBLE)



**Warranty:** 9 mm Greenshield (Frangible) cartridges are guaranteed to meet manufacturer's performance specifications for **12 months** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F).

**Shelf Life:** 9 mm Greenshield (Frangible) cartridges have a shelf life of **5 years** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F). Following this period, the cartridges may exhibit diminished performance.

### 5.56 mm GREENSHIELD<sup>®</sup> (FRANGIBLE)



**Warranty:** 9 mm Greenshield (Frangible) cartridges are guaranteed to meet manufacturer's performance specifications for **12 months** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F).

**Shelf Life:** 9 mm Greenshield (Frangible) cartridges have a shelf life of **5 years** from delivery\* when stored in the original packaging and in a cool and dry environment (max 25°C / 77°F). Following this period, the cartridges may exhibit diminished performance.

**\*For clarity purposes, in the case of Ex Works Incoterm, delivery means goods are packed and ready for pickup by buyer at General Dynamics-OTS Canada's designated facility.**

## **SIMUNITION® CONVERSION KITS**

**Warranty** - General Dynamics-OTS Canada warrants that the Simunition® conversion kits and associated components or accessories shall be free from defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, Simunition® will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance. The Warranty Period for the goods is **60 months (5 years)** from delivery\*, or 10 000 rounds fired, whichever comes first.

**Limitation of Warranty** - Simunition® conversion kits are designed to fire ALWAYS ON target® CQT® force on target training rounds. For force on target training, use of Simunition® conversion kit with any other kind or brand of ammunition shall void the warranty. Normal wear and tear is not covered by this warranty.

## **SIMUNITION® 9mm FX® MAGAZINE (5308310SP)**

**Warranty** - General Dynamics-OTS Canada warrants that the goods shall be free from defect in materials and workmanship during the period of 1 year following the date of delivery\*. This warranty is the exclusive warranty given by General Dynamics-OTS Canada.

**Limitation of Warranty** - Simunition® 9mm FX® magazine are designed to fire ALWAYS ON target® CQT® force on target training rounds. For force on target training, use of Simunition® magazine with any other kind or brand of ammunition shall void the warranty. Normal wear and tear is not covered by this warranty.

***\*For clarity purposes, in the case of Ex Works Incoterm, delivery means goods are packed and ready for pickup by buyer at General Dynamics-OTS Canada's designated facility.***

**Warranty:**

In order to obtain warranty service, the purchaser/user must first fill out a warranty service request in order to determine the problem and the most appropriate action. Please contact us at the following link:

<https://always-on-target.com/contact-us/>

a) General Dynamics Ordnance and Tactical Systems–Canada Inc. (General Dynamics–OTS Canada) warrants that the Goods shall conform to General Dynamics–OTS Canada’s specifications and be free from defects in materials and workmanship during the periods indicated above.

This warranty is the exclusive warranty given by General Dynamics–OTS Canada and is expressly in lieu of all other warranties, express or implied, contractual or statutory, including without limitation fitness for a particular purpose and merchantability.

Buyer's exclusive remedy and General Dynamics–OTS Canada's exclusive liability shall be limited to at General Dynamics–OTS Canada's option either the repair or replacement of nonconforming or defective Goods, provided that Buyer shall have notified General Dynamics–OTS Canada of any such non-conforming or defective Goods within the above 12 month warranty period and have given General Dynamics–OTS Canada the opportunity to examine the Goods and any relevant records of usage, storage and maintenance.

b) No Goods shall be returned to General Dynamics–OTS Canada without its prior approval. General Dynamics–OTS Canada shall reimburse Buyer all transportation charges incurred by Buyer for returning the Goods as approved and directed by General Dynamics–OTS Canada if examination of the Goods proves General Dynamics–OTS Canada to be at fault. Should such examination prove General Dynamics–OTS Canada not to be at fault, all costs incurred by General Dynamics–OTS Canada in examining the Goods at Buyer's or General Dynamics–OTS Canada's premises shall be reimbursed by Buyer and all return transportation charges shall be Buyer's responsibility.

c) The above warranty shall not apply if the non-conformity or defects complained are caused or contributed to by:

i) conditions affecting use which are unusual or not reasonably foreseeable;

ii) failure by Buyer to properly use, store and maintain the Goods in accordance with General Dynamics–OTS Canada's usage, storage and maintenance instructions or in the absence thereof, in accordance with general accepted industry standards;

iii) failure by Buyer to exercise a reasonable standard of care as would be exercised by a prudent use of the Goods;

iv) events of force majeure or

v) repairs or modifications to the Goods carried out by or on behalf of Buyer without General Dynamics–OTS Canada's consent.